

REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT	Smartphone
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Date of calculation	12/22/2023
Producer's or importer's name or trademark	Motorola
Producer or importer adress	De Entree 250a 1101EE Amsterdam - The Netherlands
Producer's or importer's model identifier	Moto g 24 / Moto g24 Power

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100
CRITERION 1 : DOCUMENTATION	1.1 Availability of the technical documentation and other documentation related to user and	6.9	2	13.8	81.0
CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS	2.1 Ease of disassembly parts from List 2*	6.7	1	14.7	
	2.2 Necessary tools (List 2)	7.5	0.5		
	2.3 Fasteners characteristics parts from List 1** and List 2	8.5	0.5		
CRITERION 3 : AVAILABILITY OF SPARE PARTS	3.1 Availability over time parts from List 2	7.6	1	14.5	
	3.2 Availability over time parts from List 1	7.1	0.5		
	3.3 Delivery time parts from List 2	6.7	0.3		
	3.4 Delivery time parts from List 1	6.7	0.2		
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of parts from list 2 to the price of the product	10.0	2	20.0	
CRITERION 5 : SPECIFIC CRITERION	5.1 Information about type of updates	10.0	1	18.0	
	5.2 Free remote assistance	6.0	0.5		
	5.3 Possibility to reset softwares	10.0	0.5		
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* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

** list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.