REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT

Date of calculation 20.09.2022 Producer's or importer's name or trademark Philips Domestic Appliances Producer or importer adress Tussendiepen 4A, Drachten, Nederlands Producer's or importer's model identifier XD3112/09

Corded vacuum

This "FINAL_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100
CRITERION 1 : DOCUMENTATION	1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions	6,9	2	13,8	
DISASSEMBLY, ACCESSIBILITY, TOOLS,	2.1 Ease of disassembly parts from List 2*	7,8	1	17,8	64,6
	2.2 Necessary tools (List 2)	10,0	0,5		
	2.3 Fasteners characteristics parts from List 1** and List 2	10,0	0,5		
CRITERION 3 : AVAILABILITY OF SPARE PARTS	3.1 Availability over time parts from List 2	8,5	1	16,0	
	3.2 Availability over time parts from List 1	8,5	0,5		
	3.3 Delivery time parts from List 2	6,7	0,3		
	3.4 Delivery time parts from List 1	6,7	0,2		
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of parts from list 2 to the price of the product	2,5	2		
CRITERION 5 : SPECIFIC CRITERION	5.1 Free remote assistance	6,0	2	12,0	
Reparability index on 10					6,5

* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent; ** list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.